



BCS FOUNDATION IN BUSINESS ANALYSIS

Foundation in Business Analysis is a Foundation Certificate from the BCS Professional Certifications portfolio (formerly ISEB Certifications). It is also one of an integrated set of courses leading to the widely respected Higher Certificate - the BCS Diploma in Business Analysis.

Foundation in Business Analysis is a KNOWLEDGE based specialist module of the BCS Business Analysis Diploma.

FOUNDATION IN BUSINESS ANALYSIS

This course provides an ideal introduction to business analysis and the role of the business analyst. Delegates will learn to identify and evaluate options for improving business services and processes and develop the skills and knowledge to support successful business change programmes using a comprehensive range of business analysis concepts, approaches and techniques.

Course Objectives

This course will enable delegates to:

- Demonstrate an understanding of the role and competencies of a business analyst
- Identify and evaluate options for improving the business
- Apply investigative techniques, including interviews, workshops, prototyping and scenarios
- Categorise, analyse and manage stakeholders
- Make a business case and assess feasibility
- Document, manage and validate requirements
- Prepare for the BCS Foundation Certificate in Business Analysis

Who Should Attend

Those who are likely to become involved in business analysis at any level, including:

- Business Analysts
- Product Owners and business representatives
- Business Managers
- Developers
- Project Managers, Change Managers and Team Leaders
- Quality Assurance and Quality Control Managers

Course Duration: 3 days

Course Code: FBA

Detailed Course Content

What is Business Analysis?

The business change lifecycle
Principles of business analysis and the business analyst role

The Competencies of a Business Analyst

The T-shaped professional
Areas of business analysis competency

The Strategic Context for Business Analysis

PESTLE, VMOST, CSFs, KPIs, SWOT
Strategy execution techniques

The Business Analysis Service Framework

Services in the The Business Analysis Service Framework

Investigating the Business Situation

Workshops, observation, interviews, scenarios, prototyping, user role analysis, quantitative approaches, diagrammatic techniques

Analysing and Managing Stakeholders

Stakeholder categorisation and analysis techniques
Defining stakeholder responsibilities using RACI

Improving Business Services and Processes

Business process hierarchy and modelling
Improving business processes
Customer journey maps

(continued overleaf)

Pre-requisites, evening study and examinations

There are no pre-requisites for the course. Some evening work is required. Delegates sit a one-hour multiple choice examination at the end of the course. Successful candidates are awarded the BCS Foundation Certificate in Business Analysis.



Detailed Course Content (continued)

Defining the Solution

Gap analysis and developing options
Design thinking

Making the Business Case

Business case lifecycle and development
Feasibility assessment and investment appraisal

Requirements

Establishing the requirements
Documenting, modelling, validating and managing requirements
Delivering the requirements

Delivering the Business Solution

The role of the business analyst in the business change lifecycle
Design, development, test and implementation
The benefits plan

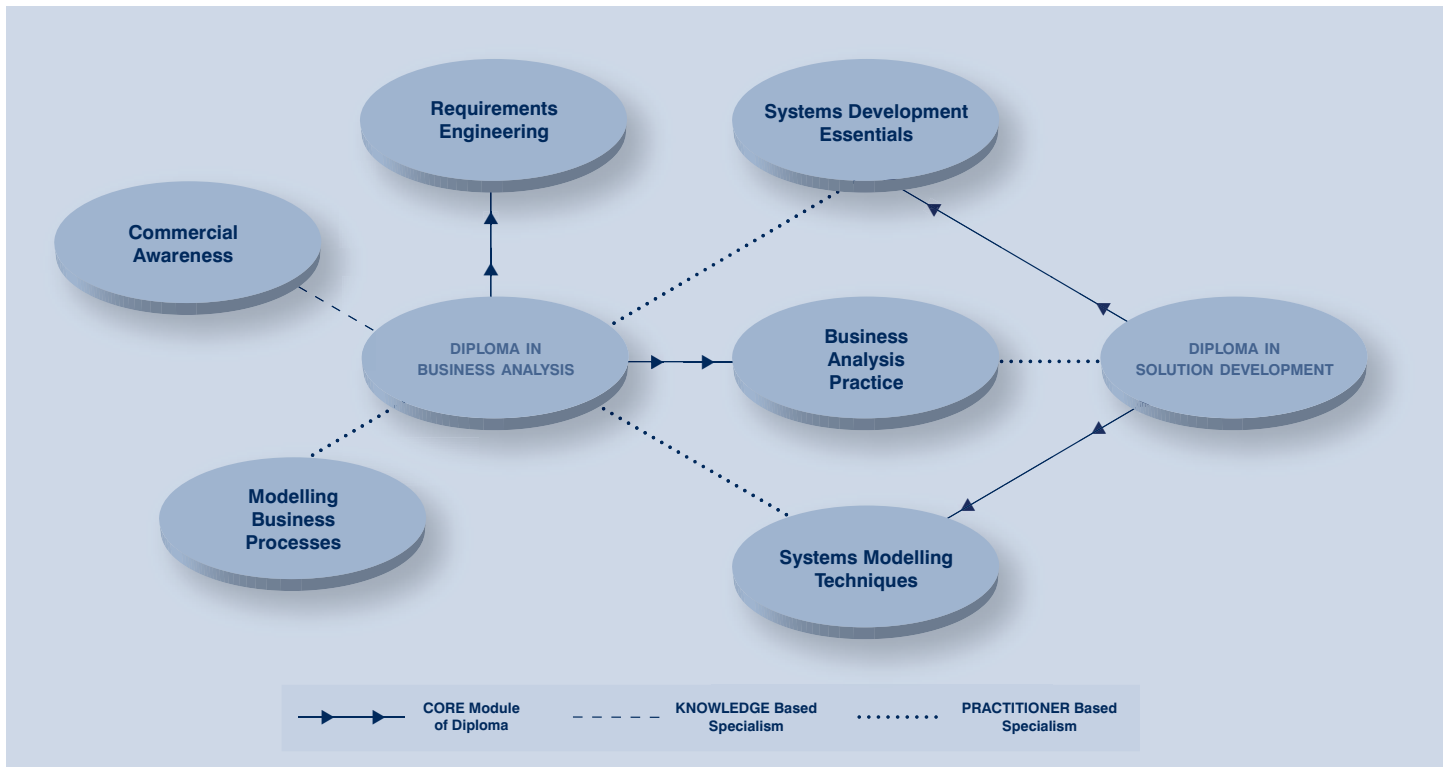
More Information

If you would like to discuss anything further, please email us at contact@tcc-net.com

For upcoming dates on our public schedule and prices, please visit our website at www.tcc-net.com

If you have four or more people to train and would like this course run in-house, please **call us** for further details.

Related TCC Training Courses



FBA201